

Kitchen Korner

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Diego Irabar General Manager DSD Documents Systems Direct Ltd. Suite 202 8291 92nd Street Delta, BC V4G 0A4

Dear Diago,

We are writing this letter to acknowledge the exceptional service that has been provided to us from your staff. The prompt assistance that we receive on every one of our service calls is greatly appreciated. The response time from the moment an email is sent to the callback that a technician will be contacting us is extremely efficient. Delivery of supplies is done in a timely manner. Dan our Technician is always pleasant and skilled in repairing or diagnosing the issue with the machine.

We would recommend DSD Document Systems Direct Ltd. to anyone that is looking at replacing their old machine. Service and Quality is top notch.

Regards,

Jody Lawrence

Design Support and Administration

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